

AQO

MEMORANDUM FOR RECORD

SUBJECT: AQO Staff Meeting Minutes, March 26, 1997

CONGRESSIONALS. When congressional correspondence is received, action officer needs to determine who best to answer it--HQ or District. If it's a local issue and not systemic in nature, it may be more appropriately answered at the District level. Coordinate all actions with Congressional Affairs (CAAG).

INTERNAL OPERATIONS ASSESSMENTS (IOAs). To increase and improve communication between the IOA Team and policy developers, Bob Schmitt met with the IOA Team in Manassas, VA, on Mar 24. Representatives from each of the AQO teams also met with the IOA Team on Mar 26. AQO Team Chiefs and metric owners will participate in at least one IOA in FY 97.

POLICY LTR FOLLOWUP. Teams are reminded to follow up on all numbered policy and information memoranda in accordance with DCMC Memorandum No. 96-13, Control of Official Correspondence (POLICY), dated Jun 20, 96, as stated in subparagraph b under "Dissemination and Target Audience Responsibility." This involves following up with at least five CAOs to ensure DCMC personnel understand the intent of the memorandum.

PRODUCT & MANUFACTURING ASSURANCE TEAM (AQOG).

o 24-25 March 1997, Maurice Poulin attended the Coordinating Agency for Supplier Evaluations (C.A.S.E) 1997 Spring Conference in Arlington, VA. C.A.S.E is an industry organization comprised of contractors representing five industry sections: Aerospace/Marine Systems Section; Air Carrier Section; Aeronautical Repair Station Section; Electronic/Computer Manufacturers Section; and Truck/Automotive Supplier Section. C.A.S.E is a second party organization established to share supplier information related to performance and delivery between individual C.A.S.E members. The objective of the organization is to streamline audits at supplier locations by using standard evaluation criteria, evaluation methods and auditor qualifications within each industry section. Positive data is collected and shared electronically with all C.A.S.E members. The one-time computer sign-on fee is \$2000.00 with a \$600 annual membership fee. The database information is used to avoid costs incurred by multiple audits of the supplier base.

o Mr. Poulin attended the Aerospace/Marine Section meeting as requested by the C.A.S.E lead membership team. The majority of contractors in this section are DoD contractors. The highlights of the meeting are as follows:

"Solutions in MILSPEC Reform", Mr. Star Siegel, VP Technical Operations, Aerospace Industries Association (AIA) - The presentation focused on the AIA reaction to the cancellation of military specifications and standards. AIA agrees with the DoD effort to cancel specifications and standards associated with quality management. However, AIA has serious concerns over the cancellation of specifications associated with materials, processes and items. AIA has created an approach to track the 5,000 DoD Index of Specifications and Standards (ISS) specifications impacting the aerospace sector. For more information, access the AIA Homepage, <http://www.access.digex.net/~aia>.

"ISO Based Quality Assessments", Mr. Paul Stuemmer, TRW Space & Electronics Group - The presentation provided an overview of the use of TRW QSA 9000 Supplier Model in assessing Suppliers/Subcontractors. Supplier/Subcontractor QSA-9001, 9002 or 9003 approval is based on one of the following: ISO certificate from accredited Third Party register; Listing in the C.A.S.E register; or compliance to the TRW QSA-9000 series checklist (self assessment or facility audit). Interesting parallels between TRW and DCMC approach are the use of a checklist containing the "shall" requirements of the ISO 9000 series documents and the flexibility to acknowledge self assessment or "declaration" by the supplier. The TRW assessment of a Supplier/ Subcontractor includes a technical evaluation of the product or service.

"Boeing's D1-9000 Rev A - Training Key Points", Mr. Glenn Freeman - The presentation was a 15 minute video overview of D1-9000 Rev A which is comprised of two parts, a basic quality system and advanced quality system. Mr. Freeman explained Boeing does not recognize Third Party registration of the supplier base. Boeing, although a supporter of SAE ARD 9000, will not use the document as a flow down requirement to their suppliers. Boeing uses 150 auditors in assessing the supplier base to D1-9000 Rev A.

"National Surveillance Inspection Program - Capability of Third Party Registrars", Mr. Michael Driekorn, FAA Aircraft Certification Service - The presentation highlights included the following: the FAA does not accept Third Party registration as sole evidence of an acceptable quality model; the FAA does not recognize ISO 9000 quality models at supplier locations; the FAA expects the industry to use SAE ARD 9000 for all suppliers; and the FAA holds the contractor responsible for validating the credibility of Third Party registrars.

"Supplier Quality Management Using Third Party Approvals", Mr. John Whalley, Director, Quality Services, British Aerospace Defense Ltd. - The briefing shared four elements common in the United Kingdom aerospace sector: customers want more for less; maintain the integrity of quality management; reduce duplication of audits on core quality management systems; and focus on special areas classified as high risk. Third Party registration is commonly used in the United Kingdom. However, the credibility of the accreditation process is quite different from the process in the United States. The United Kingdom uses an industry body, with government oversight, to enforce a certification scheme for Third Party registrars. The registrars and the auditors are approved/disapproved on a routine basis by the industry body.

CONTRACT PAYMENT & BUSINESS PRACTICES TEAM (AQOC).

- o On March 24, 1996, Dave Guinasso of AQOC provided briefings to the Deputy Director, Intelligent Electronic Warfare and representatives of the Acquisition Center at the Army Communications and Electronics Command (CECOM) on performance based payments (PBPs). They are very enthusiastic about PBPs and intend to contact a group of selected contractors about the inclusion of PBP terms for Requests for Proposals (RFPs) now in process. They will also be contacting the appropriate DCMCCAOs to ensure early DCMC involvement in the process.

PRODUCT DESIGN, CONTROL & DEVELOPMENT TEAM (AQOF).

- o Mr. Tito Maldonado is attending the Value Engineering (VE) Symposium this week. Col Cerutti, Cmdr, DCMC Raytheon, will be giving a presentation on VE successes at Raytheon and the DCMC role in VE.

- o Last week, Col Harper was at the Allied Signal Joint Process Improvement Council (JPIC) as part of AR Week and provided in-briefings for the Small Purchase Study visits at DCMC Van Nuys and DCMC Santa Ana. The JPIC meeting was also attended by Ms. Marialane Schultz, Single Process Initiative (SPI) Team Chief, and COL Chuck Adams from the Office of the Deputy Under Secretary of Defense (Acquisition Reform) (ODUSD (AR)). Much of the discussion focused on SPI guidance on prime/sub relations, cancelled specs and standards, and insuring approved block changes are recognized in new and follow-on contracts.

- o Mr. Mike Ferraro will be representing DCMC at meeting on 3 Apr covering the Advanced Quality Guide developed under the Joint Aeronautical Commanders Group (JACG).

- o On 2 Apr, Col Harper will be briefing the DCMDW Commanders Conference on the Senior Functional Advisor (SFA) status and various other topics.

- o Mr. Ed Ford will be here from 17 Mar - 25 Apr on a rotation with the Women's Executive Leadership (WEL) developmental program. He will be also working with the SPI team during his stay.

- o District level SFA Position Descriptions are in review for high grade approval. The HQ DCMC GS-1150 Job Opportunity Announcement (JOA) has opened. The HQ DCMC GS-801-15 and 1102 JOAs are also open.

APPROVED:

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